

Annual Members' Meeting

Wednesday 19th September 2018

Welcome

Sir David Henshaw, Interim Chair



WUTHnhs

wuth.nhs.uk

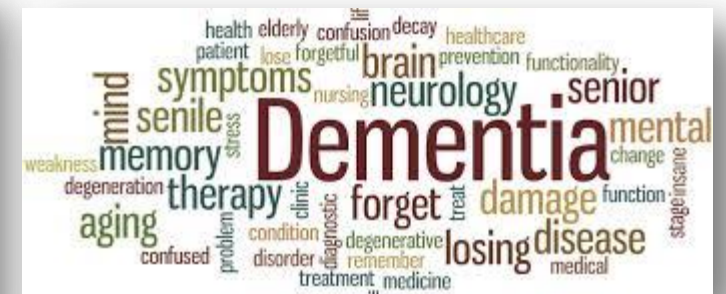
John's Story – “Where am I?”

Tracey Lewis, Head of Patient Experience

Getting to know John

Anonymised at family's request





What could we have done better?



What we now do differently



Chair's Report

Sir David Henshaw, Interim Chair

Board of Directors - Changes

- **Sir David Henshaw, Chair** - from 02. 03. 2018
- **Michael Carr, Chair** - until 27.02.2017
- **Christopher Clarkson, Non-Executive Director** - from 01.07.2018
- **Jayne Coulson, Non-Executive Director** - from 01.07.2018
- **David Jago, Acting CEO** - from 14.12.2017 until 24.06.2018
- **Janelle Holmes, CEO** - from 24.06.2018

Board of Directors - Changes

- **Susan Gilby, Medical Director** - until 31.07.2018
- **Mark Lipton, Acting Medical Director** - from 01.06.2018
- **Gareth Lawrence, Acting Director of Finance** - until 30.04.2018
- **Karen Edge, Acting Director of Finance** - from 15.05.2018 until 24.06.2018
- **Helen Marks, Director of Workforce** - from 01.02.2018
- **David Jago, Director of Finance** - from 25.06.2018
- **Anthony Middleton, Chief Operating Officer** - from 25.06.2018
- **Paul Moore, Director of Governance & Quality Improvement** - from 09.07.2018

Council of Governors – Elected Governors

- Bidston and Claughton – Rohit Warikoo (re-elected)
- Greasby, Frankby, Irby, Upton and woodchurch – Eileen Hume (re-elected)
- Leasowe, Moreton and Saughall Massie - Allen Peters
- Liscard and Seacombe - Edwina Doyle
- North West and North Wales – Angela Tindall (re-elected)
- Oxton and Prenton – Paul Dixon
- Medical and Dental – Richard Latten
- Registered Nurses and Registered Midwives – Ann Taylor
- Registered Nurses and Registered Midwives – Pauline West

Appointed Governors

- Wirral Council – Chris Meaden

Council of Governors – Elected Governors

Many thanks to Governors who have served over the previous financial year:

- Paula Clare
- Fleur Flanagan
- Derek Hampson
- Tony Jones
- Suzanne Mitchell
- Annie Pierce
- Carol Skillen
- George Wadham

Review of the Year and Looking Forward

Janelle Holmes, Chief Executive

Review of the Year 2017/18

Challenges

- CQC - Requires Improvement
 - Well Led
 - Governance
- Significant Leadership Changes
- Operational and Financial pressures
- Media Interest

Looking Forward 2018/19

Journey to Outstanding

- Establishment of the Board of Directors
- Leadership and Board Development
- Development of values and behaviors
- Review our vision and strategy
- Robust governance and risk management
- Greater engagement with our stakeholder partners

Receipt of Annual Report and Accounts

Quality Report

Dr Mark Lipton, Acting Medical Director

Quality Report

The Quality Report is a range of priorities for the Trust, agreed annually with the Board and in consultation with Governors and external partners.

2017/18 Priorities

End of Life Care

We achieved our target for use of “Record of Care” for patients receiving end of life care.

We have developed an electronic pathway for both “Care in the Last Days of Life” and “Advanced Care Planning”.

2017/18 Priorities

Patient Flow

We achieved a target of 17.5% against a planned target of 25% for all medical discharges from base wards before midday.

Support Patients with Eating and Drinking

59% of patients had a completed Malnutrition Universal Scoring Tool (MUST) assessment against a planned target of 95%.

89% of patients with a MUST score of 2 and above were referred to a dietician against a planned target of 95%.

2017/18 Priorities

Pressure Ulcers

The Trust has been unable to achieve a 50% reduction in grade 2 pressure ulcers and reported four avoidable pressure ulcers of grade 3 and 4; against a zero tolerance target.

Missed Medication

The Trust aimed to have no more than 5% of all medication doses missed and no more than 3% of critical medication doses missed.

The Trust achieved all missed medication targets.

2018/19 Priorities and Actions to Date

Improving patient flow

- Integrated discharge team (Established October 2017)
- A key work stream, reporting to the Programme Board.
- Introduction of Discharge Trackers, across both sites (Established January 2018)
- Review of patients, who have a length of stay (LoS) of seven days or above.

Supporting patients with eating and drinking

- “Deep Dive” into nutrition and hydration completed.
- Invested financially in nutrition provision, including improved menu choice and availability.
- Implemented a care bundle to standardise a number of measurable indicators.
- Established a multi-disciplinary nutrition and hydration steering group (Including a MUST task and finish group)

2018/19 Priorities and Actions to Date

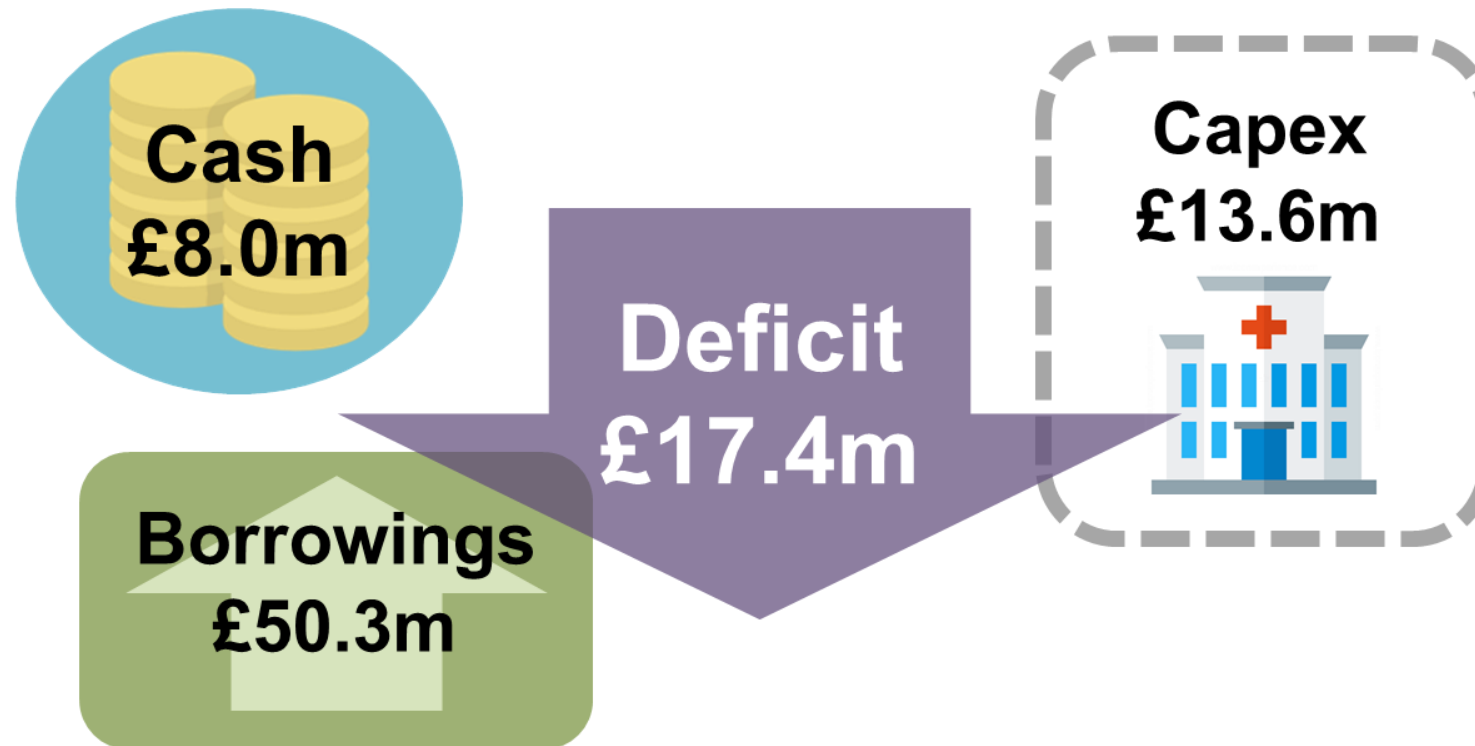
Reduction in avoidable pressure ulcers, grade 2 and above

- “Deep Dive” into pressure ulcer reduction completed.
- We have invested in pressure relieving equipment, including profile beds and hybrid mattresses
- Developed a pressure ulcer prevention care bundle to standardise a number of measurable indicators.
- Funding confirmed for two additional Tissue Viability Nurses.
- Established a pressure ulcer review team meeting within the divisions, to investigate and ensure shared learning.

Financial Report

David Jago, Director of Finance

Accounts headlines

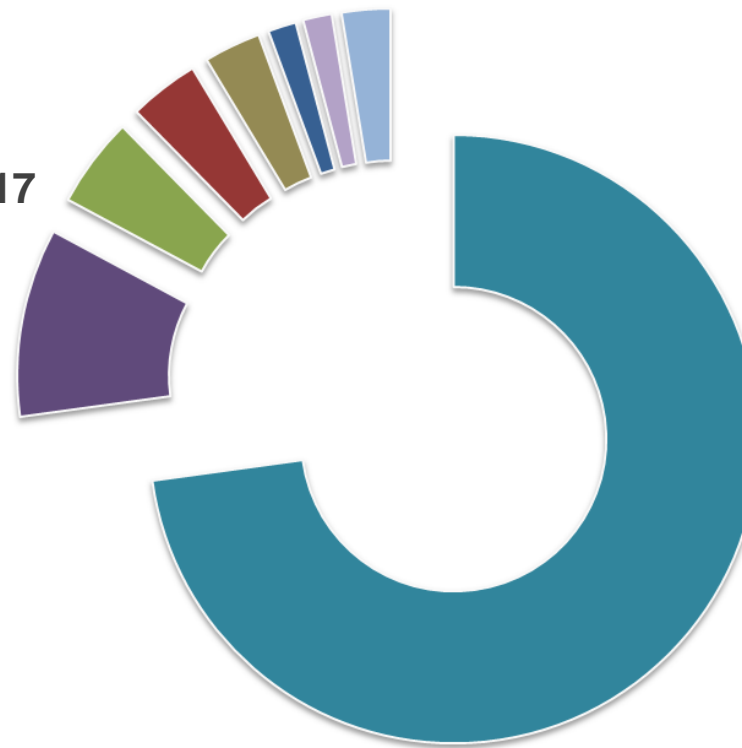


Income and gains 2017/18: £337.0m

Total income/gains were:

- £2.7m below plan
- £12.1m (4%) higher than in 2016/17

Of this total, £293.1m (87%) was NHS clinical income and £3.4m was STF income.



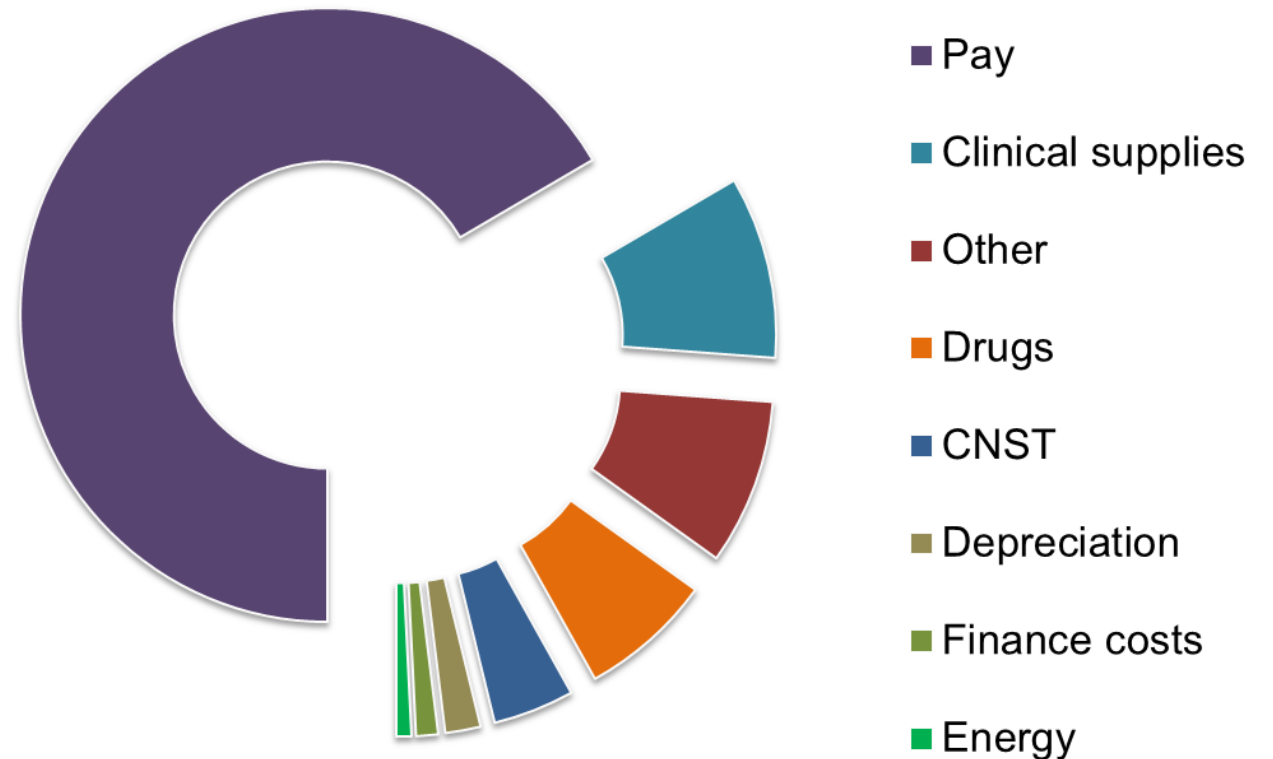
- 73% NHS Wirral CCG
- 10% NHS England and its sub-entities
- 5% NHS West Cheshire CCG
- 4% NHS FTs
- 3% Health Education England
- 1% Other NHS bodies
- 2% Other government bodies
- 3% Bodies external to government

Expenditure 2017/18: £354.3m

Total expenditure was:

- £14.1m above plan
- £17.6m (5%) higher than in 2016/17

£235.7m (67%) of expenditure related to pay, which was £14.5m higher than planned.



Capital Programme 2017/18: £13.6m

- Medical equipment
- £3.6m
- Improvements to the estate
- £1.5m
- IT schemes
- £1.0m
- Defibrillators and other minor spend
- £0.7m
- Global Digital Exemplar (GDE)/Digital Wirral Public Dividend Capital Funded (PDC)
- £5.0m
- Other funded and donated assets
- £1.8m

Other key measures

- NHSI's financial Use of Resources Rating (**UoR Rating**) was maintained at **3**.
- **2.5% Cost Improvement Programme (CIP)** was delivered in comparison with the national requirement of 2%, representing a shortfall of £6.6m against the challenging £15.0m target.
- WUTH continues to be a '**going concern**'.
- Value for money conclusion was **qualified** ('except for').
- Financial accounts audits were '**clean**' – *no issues identified*.
- No financial internal control deficiencies identified.

Looking forward

Financial challenges continue into 2018/19 and beyond.

The following factors are key to the Trust's sustainability:

- System-wide collaboration and solutions.
- Close management of costs, delivering activity plans within agreed budgets.
- Development and delivery of ambitious, transformational CIP schemes.
- Continued access to support funding (loans) from the Department of Health and Social Care.

Auditors' Report

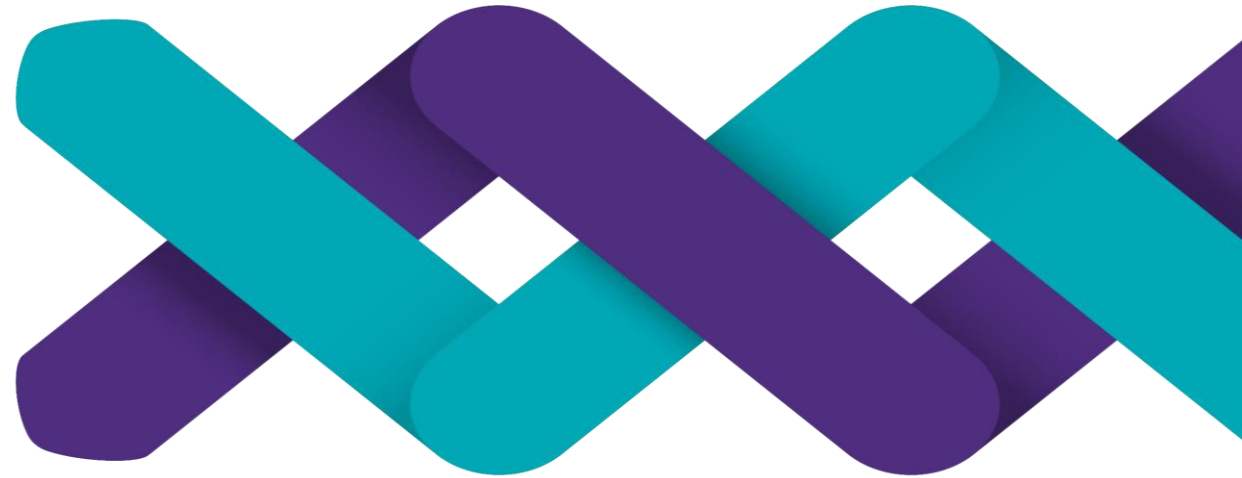
Andy Smith, Grant Thornton

External Audit

Annual Members Meeting presentation

Wirral University Teaching Hospital NHS Foundation Trust

19 September 2018



Introduction

- This presentation summarises our key findings arising from our 2018/19 external audit
- We reported our detailed findings to the Trust's Audit Committee on 17 May 2018
- We have three key responsibilities:
 - give an opinion on the Trust's financial statements
 - conclude on the adequacy of the Trust's arrangements for securing value for money
 - give an opinion on the Trust's Quality Report

Key findings

Financial statements

Unqualified opinion

Value for Money conclusion

“Except for” qualified opinion due to:

- In-year board governance issues
 - Lack of sustainable financial plan
-

Quality Report

Unqualified opinion

Membership Report

Sir David Henshaw, Interim Chair

Summary of Annual Report 2017/18

Membership Section

8,759 Public Members

6,048 Staff Members

6 Elections held between April 2017 - March 2018

A further 8 seats successfully elected to in August 2018

Membership Office Contact Details

Freephone Telephone: 0800 0121 356

Membership Email: wih-tr.foundation@nhs.net

Membership Manager Email: wuth.memberships@nhs.net

Internal Extension: 8287

Questions

Thank you

Have a good evening