



## **Dementia Care in the Emergency Department Special Considerations**

### **Initial contact (RECEPTION STAFF)**



**Identify that the patient has dementia**



**Listen and acknowledge the concerns of the main family member or carer**



**Patients who are agitated, distressed or wandersome are to be highlighted to the Triage Nurse or Nurse in charge**



### **Assessment and management**

*Make 'reasonable adjustments' to care for the person with dementia'*



**Where possible prioritise wandersome or agitated patients for clinical assessment**



**The nurse in charge of the persons care should establish what is normal for the person with dementia ASAP**



**Identify the concerns of the person with dementia and their supporter**



**Minimise multiple assessment and reassessment**



**Consider designated quiet room/cubicle for duration of stay in A/E or in CDU**



**Use the Abbey Pain Tool to assess those patients who cannot articulate that they are in pain**