

Date: 27th August 2026

Planned Bridge system maintenance on Tuesday 1st September

Colleagues are advised that essential maintenance will be carried out on the Bridge system between 4.25am and 6am on Tuesday 1st September 2026.

The work is required to keep the system up to date and ensure it continues to support future improvements and updates.



What to expect

There will be a planned disruption to the Bridge system for approximately 95 minutes, beginning at 4.25am.

The services most likely to be affected during this period are laboratory services and blood collection processes that use the Bridge system.

Colleagues working during the maintenance period should be aware of the disruption and plan their work accordingly.

What you need to do

During the downtime, colleagues should follow the usual Bridge downtime procedures where required.

Guidance is available in the Bridge Downtime Collections Inquiry Crib Sheet, which colleagues should familiarise themselves with ahead of the planned maintenance if they are likely to be affected.

View the [Bridge Downtime Collections Inquiry Crib Sheet](#)

Please ensure any critical information is recorded safely during the downtime period and that the appropriate procedures are followed until the system is restored.

Support during the downtime

The Digital Healthcare Team will monitor the maintenance and work to restore normal service as quickly as possible.

If you require support while the system is unavailable, please follow the usual out of hours support process and contact the 24-Hour Medical Records Team.



**Wirral University
Teaching Hospital**
NHS Foundation Trust

Thank you for your patience and cooperation while this essential maintenance is completed.