

Date: 20th August 2026

Shout Outs – Thursday 20th August

Please see the following shout outs that have come in about our amazing staff.

If you would like to give a 'shout out' to a colleague, please email wih-tr.communications@nhs.net with the subject 'Shout Out'.

Please include the surname and job title of the member of staff to be given a shout out. Make sure you have spelled their name correctly.



Please also remember that we have the fantastic WUTH eCards available for all staff to use and send cards to each other. The cards cover a range of situations including Thank You and Great Work. All PCs and laptops have this icon on the desktop to access eCards.

To find out more about eCards, please click below:

<https://www.wuth.nhs.uk/your-wuth/staff-health-and-wellbeing-resources/wuth-ecards/>

Gemma Townson, Clinical Educator

Shout out to Gemma Townson. She has been an incredible asset to Ward 10 with Band 3 upskilling and providing additional support when needed. Your help and support are really appreciated.

Kirsty Dean, Catering

What can you say about Kirsty? She is a breath of fresh air during the chaos of a busy day. Kirsty is always kind, friendly and cheerful and always takes the time to go the extra mile even if she is rushed off her feet. Thanks, Kirsty, for being an asset.

Amy Smith and Anna Wearden, Speech and Language Therapists

Congratulations to Amy Smith and Anna Wearden on successfully passing their dysphagia exam and completing their competency based training. You have both worked so hard and we are all very proud of you.

Abi Offlands, CRI Clerk

Congratulations to Abi Offlands on achieving a well-deserved distinction grade in her Business Administration apprenticeship. We knew you could do it!

Rebecca Wilson, Lead Orthotist

Shout out for my colleague Rebecca Wilson. Yesterday she went above and beyond with one of her patients, an older lady who came by ambulance for her appointment with Rebecca, accompanied by her husband. Unfortunately, there was an extended wait for transport home. Throughout the wait Rebecca showed care and compassion by checking in on the patient between her other clinic appointments, offering a drink or food if required. The patient was in a wheelchair and had need for urgent support with personal care. Rebecca dropped what she was doing and assisted in a discreet and caring manner. The patient's husband rang our department this morning to say a huge thank you to Rebecca and the Orthotics team for how well they treated his wife.

Mary Joy, Mammographer

I would like to give a shout out to Mary Joy. I was very anxious attending my appointment at Clatterbridge but was reassured straight away. She was kind, polite and professional. She made me feel at ease, explaining everything and directing me perfectly, resulting in an almost painless procedure. She truly deserves a shout out for her kindness and professionalism. Thank you Mary.