

Date: 16th July 2026

Essential phone system upgrade this weekend

Please be aware that the Trust's phone system will undergo an essential upgrade this weekend.

Work will begin outside core hours on Friday 17th July and is expected to be completed by the end of Sunday 19th July.

During the upgrade, some phones may experience a temporary loss of service while they are moved to the upgraded system. Any interruption is expected to last only a few minutes and disruption will be kept to a minimum.

The red phone network will remain fully operational and will not be affected by the work.

Digital Healthcare Team staff will be on site throughout the upgrade to respond to any issues.

Please continue to follow the usual support process via Switchboard if assistance is required.