

Date: 9th July 2026

Shout Outs - Thursday 9th July 2026

Please see the following shout outs that have come in about our amazing staff.

If you would like to give a 'shout out' to a colleague, please email wih-tr.communications@nhs.net with the subject 'Shout Out'.

Please include the surname and job title of the member of staff to be given a shout out. Make sure you have spelled their name correctly.



Please also remember that we have the fantastic WUTH eCards available for all staff to use and send cards to each other. The cards cover a range of situations including Thank You and Great Work. All PCs and laptops have this icon on the desktop to access eCards.

To find out more about eCards, please click below:

<https://www.wuth.nhs.uk/your-wuth/staff-health-and-wellbeing-resources/wuth-ecards/>

Ward 36

Big shout out to Ward 36 for their hard work implementing Criteria Led Discharge on the Ward. We are only a week in and already the ward is showing an improvement in their discharge times.

Newborn Hearing Screening Programme team

Shout out to the entire Newborn Hearing Screening Programme team for your dedication, professionalism and outstanding teamwork. Thanks to your commitment to delivering the highest standards of care and your exceptional work ethic, the service has achieved fantastic annual performance results, consistently performing above the national average. Most importantly, this means the families we support are receiving the very best service and outcomes, something you should all be incredibly proud of. Every member of the team plays an important role in this success and is truly valued. Thank you all for your hard work, dedication and continued commitment to making a difference. I am incredibly proud of you all.

Graeme Hancock, Business Intelligence Team

A huge shout out to Graeme Hancock, who will soon be leaving after nearly a decade of leading the Business Intelligence Team. Throughout his time with the Trust, Graeme has been a passionate champion for Business Intelligence, driving the development of the Trust's data warehouse and ensuring clinicians and managers have access to the information they need, when they need it, to support excellent decision-making and patient care. Graeme has always been an approachable, fair and supportive leader. He has never been afraid to challenge when needed, but has always stood up for his team and championed the right course of action. His vision, commitment and dedication have been unwavering, and his knowledge and expertise are respected not only within the Trust but far beyond the doors of Cedar House. Above all, Graeme has been a pleasure to work with. He will be greatly missed by colleagues across the organisation. Thank you for everything you have done over the past decade, Graeme, and wishing you every success and happiness for the future.

Sarah Farrell, Healthcare Cleaning Professional

A big shout out to our weekend HCP on the Elective Orthopaedic Unit, Sarah Farrell. Sarah went above and beyond by taking the extra time to thoroughly scrub and buff the floors throughout the ward and side rooms, leaving them spotless and gleaming. Her hard work and attention to detail were noticed and appreciated by every member of staff. Thank you, Sarah, for your dedication, pride in your work and commitment to maintaining such a high standard. Your efforts make a real difference and are truly appreciated.

Neil Morrison, BI Business Analyst

A big thank you to Neil Morrison (BI Business Analyst) for providing urgent support to help with the UEC Improvement Programme.

Spark Medical Patient Transport Team and the Discharge Centre Team

Shout out to the Spark Medical Patient Transport Team for their outstanding work and support in arranging long-distance patient transport at very short notice. The team worked seamlessly together to ensure transport was available when it was needed most, making a significant difference to patient flow while ensuring patients received a smooth and positive experience. Their flexibility, teamwork and commitment were truly exceptional. A special thank you also to the Discharge Centre Team for working closely with Spark to coordinate the process so effectively. Your collaboration and dedication helped deliver the best possible outcome for our patients. Thank you all for your fantastic work.

Mark Lawton, Goods Distribution Centre Supervisor; Jack Lawton & Robbie Taylor, Porters.

Shout out to Mark, Jack and Robbie for their fantastic support with logistics. They provided crucial assistance by facilitating the collection of a pallet of donated equipment from Stores, ensuring everything ran smoothly. Although this was likely a one-off request, they were more than willing to help and their support was greatly appreciated. Thank you, Mark, Jack and Robbie, for your



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continued teamwork, flexibility and willingness to go the extra mile. Your support made a real difference.