

Date: 25th June 2026

Crucial Conversations Training - development opportunity for managers

Managers are invited to take part in Crucial Conversations Training to build confidence and develop practical skills for navigating challenging discussions in the workplace.



This supportive and interactive session explores how to approach sensitive conversations with colleagues, raise issues that may impact patient care and manage performance conversations effectively.

The training aims to strengthen relationships, build trust and support positive change through confident and constructive communication.

Sessions are available via MS Teams and face to face, offering flexibility for colleagues to attend in a way that suits them.

To book your place, search ESR for course WUTH 408 using the keyword "crucial".
For further information, please contact: wirral.od@nhs.net.