

Date: 21st May 2026

Employee / Team of the Month for Support Services - Andrew Sutcliffe

Congratulations to Andrew Sutcliffe, Programme Manager within the Service Improvement Team, who has been recognised as WUTH Employee / Team of the Month for Support Services.

Andrew was nominated in recognition of his outstanding contribution, dedication and positive impact across the organisation.

He has played a key role in leading the Wirral One Plan Improvement Programme, focusing on improving patient flow through the Emergency Department and across hospital wards. While his role is not patient facing, colleagues highlighted how the impact of his work is felt directly in patient care, helping to reduce delays, improve patient experience and support safer, more efficient pathways through the hospital.



Andrew was praised for his positive and approachable attitude, with colleagues describing him as friendly, supportive and someone who builds strong relationships across teams. His ability to communicate clearly and empathetically helps keep colleagues engaged and motivated, even during periods of significant pressure.

His nomination also recognised his professionalism, resilience and willingness to go above and beyond. Andrew regularly takes on additional responsibilities at short notice and consistently supports programmes behind the scenes to ensure meaningful improvements continue to move forward.

Alongside his day-to-day role, Andrew has recently qualified as a QSIR trainer, a significant achievement that will help strengthen the Trust's commitment to continuous improvement and support colleagues to develop improvement skills across services.

Andrew's nomination described him as an invaluable member of the Service Improvement Team whose dedication, positivity and commitment make a real difference every day.

Congratulations Andrew, and thank you for everything you do.