

Date: 30th April 2026

Crucial Conversations Training for managers

A development opportunity is available for all managers, including corporate colleagues, to take part in Crucial Conversations Training.

Some conversations are too important to avoid. Whether it's addressing sensitive topics with colleagues, raising concerns that impact patient care, or managing performance, having the confidence and skills to handle these discussions is essential.

This interactive and supportive session is designed to help you build confidence and apply practical techniques to manage challenging conversations effectively. It focuses on strengthening relationships, building trust and supporting positive outcomes for both colleagues and patients.

The training provides a safe space to develop your approach and learn skills that can be applied in day to day management situations.

To book your place, please visit ESR and search for the course.

For further information, please contact: wuth.learninganddevelopment@nhs.net.