

**Date: 23<sup>rd</sup> April 2026**

**Shout Outs - Thursday 23<sup>rd</sup> April 2026**

Please see the following shout outs that have come in about our amazing staff.

If you would like to give a 'shout out' to a colleague, please email [wih-tr.communications@nhs.net](mailto:wih-tr.communications@nhs.net) with the subject 'Shout Out'.

**Please include the surname and job title** of the member of staff to be given a shout out. Make sure you have spelled their name correctly.



Please also remember that we have the fantastic WUTH eCards available for all staff to use and send cards to each other. The cards cover a range of situations including Thank You and Great Work. All PCs and laptops have this icon on the desktop to access eCards.

To find out more about eCards, please click below:

<https://www.wuth.nhs.uk/your-wuth/staff-health-and-wellbeing-resources/wuth-ecards/>

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**Ben Pugh, Medical Staffing Co-ordinator, Women and Children's Division**

A big thank you to Ben Pugh, Medical Staffing Coordinator for Women and Children's. Ben's quick thinking and creative problem-solving make him an invaluable asset to the team, helping to prevent numerous appointment and theatre cancellations. He has built excellent rapport with clinical teams and is always in high demand, a real testament to his commitment and approachable nature. Thank you, Ben, for your continued hard work and dedication.

**Jo Mercer and Julie Morris, Diabetes Respiratory Department**

A big shout-out to Jo Mercer and Julie Morris from the Diabetes Respiratory Department. Thank you both for your kindness in supporting one of our SEAL patients, taking the time to get a chair and safely bring him to the unit when he was struggling. Your compassion and willingness to help did not go unnoticed. We really appreciate the care and thoughtfulness you showed.

**Andrew Sutcliffe and Deb Brown - Improvement Team**

A big well done to Andrew and Deb for delivering a fantastic QSIR training session last week. It was both highly informative and genuinely enjoyable, a great balance that made the session really engaging. Thank you both for your time, energy and expertise.

**Joanna Smith, Senior Physiotherapist**

A heartfelt thank you to Jo for all her support and dedication to the CRC therapy team over the past year. You've been an invaluable part of the service, and your contribution will be greatly missed by both patients and colleagues alike. Wishing you all the very best in your new role, Jo, and we hope to welcome you back again in the future.

**Dr Omar Khaleel and Critical Care Outreach Nurses Helen and Elaine**

A big shout-out to Dr Omar Khaleel and Critical Care Outreach Nurses Helen and Elaine for their help and support on Ward 21 on Tuesday 21st April. All three of you were fantastic, and your support made a real difference on the day. Thank you for everything you do, it's truly appreciated.

**Kirsty Baines, Senior Recruitment Manager and Shaun Brady, Recruitment Team Leader**

A big thank you to Kirsty and Shaun for their exemplary support during a recent recruitment process. Your professionalism, attention to detail and open communication ensured both interview and stakeholder panels were kept fully informed throughout. You also provided excellent support to candidates, creating a positive and well-managed experience from start to finish. Your hard work and dedication are greatly appreciated, thank you both.

**Lauren Bennett, Hotel Services**

I'd just like to say a massive thank you for everything you do, you're a real star.

**Phil Boyd, Porter**

A big shout-out to Phil Boyd, who received wonderful praise from a patient. Phil went out of his way to find a wheelchair, escort her to the correct ward and ensure she was comfortable and supported. His "unexpected act of kindness" made a real difference, lifting her spirits after receiving difficult news. Well done, Phil, you are a real credit to the Trust.