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Enhanced Macmillan Information Centre opens at Arrowe Park Hospital

Yesterday the Macmillan Cancer Services team celebrated the opening of a new enhanced Macmillan Information Centre at Arrowe Park Hospital, marking a significant commitment to supporting the wellbeing of people affected by cancer across Wirral.

The centre was opened by Chris Douglas, Joint Chief Nurse, who thanked everyone involved in bringing the project to life and highlighted the vital role the service plays for patients and their loved ones.

With over 3 million people currently living with cancer in the UK, access to timely information and compassionate support has never been more important.

Funded through a £160,000 investment from Macmillan Cancer Support, the new centre is now centrally located within the hospital and offers a welcoming space with a private area for confidential conversations. Here, patients, families, carers, staff and members of the public can access expert advice, emotional support and guidance.

The service provides a wide range of support, including information on cancer types and treatments, help with emotional wellbeing, peer support groups, managing treatment side effects, complementary therapies, financial guidance, and support for carers and families. It also connects people to additional local services where needed.

Over the past 12 months alone, the service has supported 1,104 people. The greatest demand has been for emotional and psychological support (34%), followed by clinical advice (31%), financial and work-related concerns (17%), lifestyle support (11%) and carer-specific issues (7%). The centre continues to be a lifeline for many, while also supporting clinical teams in managing complex situations.

The Macmillan Cancer Information Centre was originally established on World Cancer Day in 2015. The service was set up by Anne Torkington, who remains the current Centre Manager.

A special thank you goes to Macmillan Cancer Support for funding the new facility, and to the Estates Team for their timely support around the launch.

