

Date: 30th March 2026

Shout Outs – Monday 30th March 2026

Please see the following shout outs that have come in about our amazing staff.

If you would like to give a 'shout out' to a colleague, please email wih-tr.communications@nhs.net with the subject 'Shout Out'.

Please include the surname and job title of the member of staff to be given a shout out. Make sure you have spelled their name correctly.



Please also remember that we have the fantastic WUTH eCards available for all staff to use and send cards to each other. The cards cover a range of situations including Thank You and Great Work. All PCs and laptops have this icon on the desktop to access eCards.

To find out more about eCards, please click below:

<https://www.wuth.nhs.uk/your-wuth/staff-health-and-wellbeing-resources/wuth-ecards/>

Sr Lucile and All the Staff on Ward 31

A special shout-out to Sr Lucile and all the staff on Ward 31. This week, while undertaking a number of CAUTI audits across various inpatient wards and departments within the Trust, I encountered many excellent areas. However, my time on Ward 31 stood out in particular. I had the opportunity to step back and observe the team, and it was truly a pleasure to watch and listen to the way staff engaged with patients. It was wonderful to see such meaningful interactions, staff taking the time to listen, to laugh, and to build genuine connections with those in their care. The ward has a warm, positive atmosphere, which is clearly a reflection of both the team and the leadership provided by Sr Lucile. This is just a small acknowledgement, but it reflects what a truly lovely ward it is. I thoroughly enjoyed the time I spent there witnessing such compassionate and patient-centred care.

Antenatal Clerks, Julie, Leigh, Neave, Bethany and Sarah (FMU)

A big shout-out to all our antenatal clerks, Julie, Leigh, Neave, Bethany and Sarah (FMU). You consistently deliver a high standard of care to every service user, always with a smile and a friendly word. You go the extra mile every day, and nothing is ever too much trouble. Thank you for everything you do, your hard work does not go unnoticed, and it is truly appreciated.

Angela Howard - Head of PMO

A huge congratulations to Angela Howard on her fantastic achievement of becoming a Chartered Project Professional with the Association for Project Management. This is the highest standard of project expertise and recognition in the UK, reflecting exceptional capability across technical knowledge, professional practice and ethical standards. It's a rigorous and highly respected accreditation, with fewer than 5,000 Chartered Project Professionals worldwide. Angela's achievement is a real testament to her hard work, dedication and commitment to the very highest standards. We are incredibly proud to have someone with this level of expertise in our organisation. Congratulations, Angela, a truly outstanding accomplishment.

Sr Hughes and All the Team on Ward 19 (Escalation capacity + CDU staff)

A huge thank you to Sr Hughes and all the team on Ward 19 (Escalation capacity for winter and CDU staff). Over the past few months, you have come together as one team to support the Trust's winter plan, helping to expand general medical bed capacity while continuing to deliver excellent care and treatment to patients. Your teamwork, flexibility and commitment have made a real difference during a busy and challenging period. Well done, and thank you again for all your hard work

Ward M1 Clatterbridge

A big thank you to the team on Ward M1, Clatterbridge, for your continued efforts to support good nutrition for your patients. From introducing extra snack rounds and hot milky drinks, to strengthening the recording and escalation of MUST scores, your focus on nutrition is making a real difference. It's also fantastic to see the dining room being so well used, creating a welcoming hub of activity for patients. Great work, your commitment to patient care really shines through.

Ward 22

A huge thank you to everyone on Ward 22 for your ongoing commitment to improving patient nutrition. Your efforts, from providing additional snack rounds and hot drinks, to ensuring MUST scores are accurately recorded and escalated, are having a real impact. It's particularly great to see a joined-up MDT approach, with the whole team working together to review and support each patient's nutritional needs. Your dedication is making a meaningful difference to patient care. Thank you and well done.

Sarah Morgan, Fracture Clinic, Arrowe Park Hospital

A massive shout-out to Sarah Morgan in the Fracture Clinic at Arrowe Park Hospital, who has recently celebrated an incredible 25 years of service in the NHS. Sarah's commitment and professionalism shine through every single day. Affectionately known by colleagues as the backbone of the NHS, she is a truly valued member of the team. Thank you, Sarah, for your dedication to both your colleagues and patients over the years. We hope you continue in your role for many more to come, congratulations on such a fantastic milestone.