

Date: 19th March 2026

Shout Outs – Thursday 19th March 2026

Please see the following shout outs that have come in about our amazing staff.

If you would like to give a 'shout out' to a colleague, please email wih-tr.communications@nhs.net with the subject 'Shout Out'.

Please include the surname and job title of the member of staff to be given a shout out. Make sure you have spelled their name correctly.



Please also remember that we have the fantastic WUTH eCards available for all staff to use and send cards to each other. The cards cover a range of situations including Thank You and Great Work. All PCs and laptops have this icon on the desktop to access eCards.

To find out more about eCards, please click below:

<https://www.wuth.nhs.uk/your-wuth/staff-health-and-wellbeing-resources/wuth-ecards/>

Ann Marie Crighton, Divisional Manager for Ear Nose and Throat

I would like to say a huge well done and thank you to Ann Marie Crighton, Department Manager for ENT, for being the driving force behind the improvements across ENT and Audiology. You have worked incredibly hard to bring these changes forward so that staff and patients can benefit from a better and more efficient environment. I know that without your input and determination, this would not have happened. Your commitment and leadership are truly appreciated.

Lucy Wright, Staff Nurse, Ward 31

Shout out to Staff Nurse Lucy Wright on Ward 31, who is an exceptional nurse and consistently goes above and beyond in her role. Lucy shows positive leadership during challenging shifts and remains calm, empathetic, and compassionate throughout. Her supportive approach and strong leadership make a real difference to both patients and colleagues. We are incredibly lucky to have Lucy as part of the Ward 31 team. Keep up the amazing work.

Linda Jenkins, Health Care Cleaning Professional

Shout out to our lovely Linda Jenkins, domestic at the Cherry Tree Building in Clatterbridge. Linda does a fantastic job keeping a very old building exceptionally clean and is always a pleasure to be around. She is often there late into the day and is always so patient and understanding while we are still working around her. Her contribution does not go unnoticed, and we want everyone to know how much she is appreciated. Thank you, Linda. We really value your hard work, patience, and the difference you make every day.

Carl Mcglouglin, Security Officer

Shout out to Carl, Security Guard, for supporting our area with such empathy and professionalism. Your calm approach and commitment to maintaining safety for the team and everyone around you are greatly appreciated. You are a real credit to your team and to the Trust.

Hannah Martin and Joanne Rafferty, ED

Shout out to our wonderful ED Healthcare Support Workers, Hannah Martin and Joanne Rafferty, for stopping to help a vulnerable man in the street who had fallen and hit his head, and for assisting him safely to the ED waiting room. Your kindness, compassion, and willingness to step in and help are a wonderful reflection of the care you show every day. Well done to you both.

William Morales, Rotational Physiotherapist

Shout out to William Morales, who has just completed a six month rotation on Aster Ward. We were delighted to receive very positive feedback from the community team in CICC about his hard work, contribution, and the high regard in which he is held. William consistently demonstrated a professional and compassionate approach to care throughout his time in the community. Well done, William, for your hard work and for representing the Trust values so well.

Pam Palphreyman, Orthopaedic Secretary

Shout out to Pam Palphreyman, Orthopaedic Secretary at WUTH, for going above and beyond over the past few weeks to help manage a patient's surgery. Nothing has been too much trouble for her, and her support, kindness, and determination to help have made such a difference. We are very lucky to have someone like Pam who is always willing to step in and make things happen. Thank you, Pam.

Karen Ball, Nurse Lead, Transfer of Care Hub

Just wanted to take a moment to recognise how fantastic Karen Ball is at the divisional LLOS meetings. She is always informative, responsive, and fully engaged with the teams, and her support is very much appreciated.