

Date: 5th February 2026

Places remaining on next week's Managing Challenging Behaviour training

Managing challenging behaviour safely and effectively is an essential clinical skill, not only for personal safety, but for maintaining high-quality care for our service users.

To support staff in this, we have 11 remaining places on our upcoming 2-day Managing Challenging Behaviour Training, taking place on Monday 9th and Tuesday 10th February.

Attendance is a priority

We strongly encourage managers and teams to prioritise attendance to ensure staff are equipped with these essential safety and de-escalation skills.

Who should attend?

This training is vital for Registered Nurses, Allied Health Professionals, and Clinical Support Workers who may encounter distress, aggression, or violence in the workplace. It provides the practical knowledge, confidence, and competence required to respond professionally and safely in high-risk situations.

Why this training matters

This fully funded, industry-certified course equips staff with essential skills to:

- Identify early warning signs and escalating risk
- Prevent and de-escalate challenging or aggressive behaviour
- Apply safe, lawful interventions when necessary
- Protect staff, patients, and visitors from harm
- Reduce incidents, injuries, and workplace stress

These are core competencies for safe clinical practice, supporting both staff wellbeing and patient safety.

The course will be delivered by external specialist provider IKON, ensuring training meets recognised industry standards and best practice.

Training details

- Duration: 2-day, face-to-face course
- Times: 9:30am – 4:30pm each day
- Location: Manual Handling & Clinical Skills Training Room,
- 1st Floor, Clatterbridge Hospital Main Building

How to book

If you or a member of your team can attend, please email wuth.positivebehaviour@nhs.net with:

- Name
- Job title
- Area/Ward

Places are limited and allocated on a first-come, first-served basis.