

improvement for all Newsletter

Improvement starts with you. Get involved. Make it matter.

February 2025

Share your Improvement Idea

You can share your improvement idea by taking just

2 minutes

to complete our short [online form](#) within WUTH Improvement pages on the intranet or using our QR code.

Once submitted the Improvement Team will contact you to provide help and support where needed



Your **idea** could be
the missing part of
the puzzle.
No idea is too
small!



Scan the QR
code to tell us
your idea for
improvement

Improvement Tools

Improvement for All tools are available on the WUTH staff intranet to support you at every stage of your improvement journey.

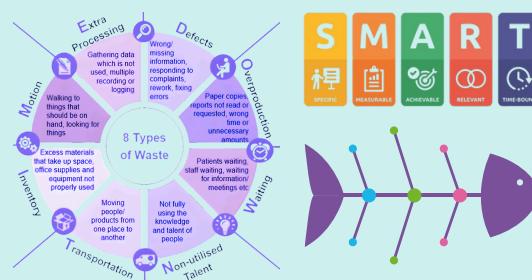


Step 2 is Define and Diagnose. This is where you take a closer look at the problem you want to improve, understand what's really happening, and agree what success should look like.

At this stage, you'll explore root causes, map out current processes, and bring different perspectives together to fully understand the issue before testing change.

Tools available to support this step include:

- [SMART Aim](#)
- [Driver Diagram](#)
- [5 Whys](#)
- [Fishbone Diagram](#)
- [Waste Walk and Wheel](#)
- [Process Mapping](#)
- [Spaghetti Diagram](#)



If you're not sure which tool to use, or would like some support getting started, the Improvement Team is here to help.

Successful Improvement

The Pre-Hospital Stroke Triage pathway, developed by the Stroke Team in collaboration with NWAS, CT, and the Emergency Department, went live on Monday 12th January and has already shown promising early impact.

The first patient on the pathway achieved an impressive **30 minutes** from call to treatment, highlighting the potential of this work to make a real difference to patient outcomes.

The aim of the project is to improve stroke patient pathways and support timely, effective clinical decision making for people experiencing stroke. These early results demonstrate the value of strong collaboration across services in delivering the best possible care.

If you, your team, or your department has made an improvement that you would like to feature in a future newsletter, please contact the Improvement Team.

Small Team Training

Small Team Training continues to help teams across the Trust turn ideas into real improvements.

These focused sessions (1-2 hours) give colleagues protected time to step back, and work through ideas to solve a problem with support from the Improvement Team. Using Improvement for All tools, teams build practical plans and the confidence to test changes in their own areas.

Feedback has been highly positive, with teams telling us the sessions helped them focus on priorities, think differently, and have open, honest discussions.

“

It was **very helpful** for the team to get together and focus on specific areas.

“

The session helped the **team to gel** and **think outside the box**.

”

Recent sessions include:

- **Stroke Therapies:** completing a SWOT analysis with the Integrated MDT Service
- **CT Lung Biopsy:** mapping the end-to-end referral process



We want to support as many teams as possible.

If your team has an idea for improvement and would like to join a future session, please contact the Improvement Team.

Shared Learning Forum



Our most recent Shared Learning Forum on 8th December, brought colleagues together from across the Trust to share learning, spark ideas, and celebrate improvement. The session generated great discussion and valuable ideas, with teams sharing experiences and learning from improvement work happening across WUTH.

We also heard from Rob Hancock, who presented his brilliant improvement project on Ophthalmic Imaging Procedure Coding. The engagement in the room showed the strength of our improvement community and the value of learning from one another.

The next Shared Learning Forum will take place on Monday 13th April 2026.

We look forward to welcoming colleagues from across the Trust to continue sharing, learning, and improving together.

If you would like to come along, please email the Improvement Team for further details.

Top Improvement Tips



Across WUTH, colleagues are making meaningful improvements every day. From this work, a few key themes continue to emerge that can help anyone get started with improvement in their own area.

Start small

Improvement doesn't have to be complex. Small changes, tested quickly, can lead to meaningful and lasting improvement.

Involve the right people early

The best ideas come from those who know the work best. Early involvement helps build shared understanding and support.

Be clear on the problem

Clearly defining the issue helps keep improvement focused and avoids jumping to solutions too soon.

Keep measurement simple

You don't need lots of data to begin. Simple measures can show whether a change is making a difference.

Test and learn

Test changes before full implementation. Based on what you learn, decide whether to **Adopt, Adapt, or Abandon** the change.

Support is available from the Improvement Team to help turn ideas into action.

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How To Get In Touch

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