

Date: 8th January 2026

Uber Health Trial - More Choice for Approved Taxi Journeys

Over the coming weeks, Wirral University Teaching Hospital will begin trialling the use of Uber Health as an additional taxi option for approved Taxi journeys. This will only apply to approved taxi bookings made for staff, patients, or visitors.

What this means:

- Approved taxi requests may be fulfilled by an Uber vehicle.
- When a booking is made, the requester will receive a notification confirming which taxi company will be collecting the passenger.
- Journeys arranged through Uber Health will be booked and approved in line with existing processes.
- Uber Health is designed specifically for healthcare organisations and allows us to offer a reliable and flexible transport option, while continuing to prioritise safety and staff/patient experience.



No immediate action is required from staff at this time, there are no changes to the booking processes.