

Endoscopy team achieve prestigious JAG reaccreditation

The Trust is delighted to announce that our Endoscopy Unit has successfully retained its Joint Advisory Group (JAG) accreditation—an achievement that demonstrates our ongoing commitment to delivering the highest standards of gastrointestinal (GI) endoscopy care.



By undertaking this rigorous assessment, the Trust shows a clear commitment to excellence, continuous improvement, and transparency. It reflects our dedication to going above and beyond mandatory requirements to ensure the safest, most effective, and compassionate care for our patients.

The JAG assessment team spent the day in the unit reviewing processes for nursing, medical and training, operational/waiting times and patient journey/patient experience. Interviews were carried out with staff from all teams, both clinical and admin, as well as patients, and the assessing team also did a two hour walk-about on the unit.

During the assessment, the Trust received excellent feedback, reflecting the exceptional work that takes place across the Endoscopy Unit every day.

Commenting on the achievement, Jane Glover, Lead Nurse for Endoscopy, said: “Retaining JAG accreditation—especially as a voluntary process—is a testament to

our team's unwavering commitment to excellence. It shows that we are continually striving to achieve the highest standards for our patients and for one another. I'm incredibly proud of what we have achieved as a service and as a Trust."

By retaining accreditation, the Endoscopy Unit has demonstrated continued achievement against standards that ensure:

- Patients receive high-quality care and a positive, safe experience
- Staff are listened to, respected and supported
- Trainees have the structure and opportunities they need to develop their skills

These standards, established in partnership with the GI community, offer assurance to patients, staff and senior leaders that our service is meeting and maintaining excellence across all aspects of care. They are grouped into four key domains:

Clinical Quality – Ensuring safe and effective diagnosis, treatment and ongoing management, supported by strong leadership and governance.

Patient Experience – Providing efficient, patient-centred care, including review of waiting times, facilities and the overall environment.

Workforce – Supporting staff through structured recruitment, retention and ongoing professional development.

Training – Offering high-quality learning, supervision and competencies for trainee endoscopists.