

Date: 20th November 2025

Shout Outs - Thursday 20th November 2025

Please see the following shout outs that have come in about our amazing staff.

If you would like to give a 'shout out' to a colleague, please email wih-tr.communications@nhs.net with the subject 'Shout Out'.

Please include the surname and job title of the member of staff to be given a shout out. Make sure you have spelled their name correctly.



Please also remember that we have the fantastic WUTH eCards available for all staff to use and send cards to each other. The cards cover a range of situations including Thank You and Great Work. All PCs and laptops have this icon on the desktop to access eCards.

To find out more about eCards, please click below:

<https://www.wuth.nhs.uk/your-wuth/staff-health-and-wellbeing-resources/wuth-ecards/>

Steve Taylor, Advanced Nurse Practitioner in Emergency Medicine

Steve Taylor, Advanced Nurse Practitioner in Emergency Medicine, and his wife Louise, who is also a registered nurse, were travelling home from a holiday in Rome when they heroically saved the life of a fellow passenger. Working together, they delivered effective CPR and used an AED, even as it gave instructions in Italian, ultimately saving the man's life. This is an outstanding example of everyday NHS heroes in action and a moment that makes us incredibly proud of our WUTH colleagues.

Matthew Mercer in BI

Shout out to Matthew Mercer in BI for going out of his way during his lunch break to assist a patient who was trying to reach the Pain Clinic. His reassurance, kindness, and support created a really positive experience for the patient. Thank you, Matthew.

Laura Allan, Biomedical Science Apprentice in Blood Sciences

Shout out to Laura Allan, Biomedical Science Apprentice in Blood Sciences, who has been awarded the University of Salford School Prize for Best Performing Level 6 Apprenticeship Student in

Biomedical Science. Laura has worked extremely hard and has shown exceptional commitment to both her studies and her laboratory training. Well done, Laura.

Liza Keegan, ED Nursing Roster Coordinator

Shout out to Liza Keegan, ED Nursing Roster Coordinator. Thank you, Liza, for always helping me sort my holidays and keeping everything stress free. You make things so much easier, and you are always willing to help. You truly are a star.

Kevin Hannigan, IT Senior Support Specialist

Shout out to Kevin Hannigan, IT Senior Support Specialist. The urology oncology nurses would like to thank Kevin for helping us set up our new telephone system. We really appreciated your time and patience with the early teething issues. Thank you, Kevin, for all your support.

Melissa Morecroft and James McKenzie, Ophthalmology TCI Clerks, and to Rachael Allen and Jenni Blease, Ophthalmology AMD Clerks

Shout out to Melissa Morecroft and James McKenzie, Ophthalmology TCI Clerks, and to Rachael Allen and Jenni Blease, Ophthalmology AMD Clerks. I want to recognise and thank this incredible team for their outstanding dedication during the recent critical incident and throughout the ongoing recovery process. You all went above and beyond your roles, showing intuition, resilience, commitment, and true teamwork in the face of immense challenges and pressure. What stood out most was not only the hard work but also the positive attitude. There were no complaints, only a focus on solutions and on supporting one another. Your efforts have made a real difference, and I could not be prouder of how you rose to the occasion. Thank you for embodying the very best of what teamwork means.