

Your Feedback Matters



The Friends and Family Test

To make our service as outstanding as possible, we'll be asking the following question to rate your experience:

“How likely are you to recommend our service to friends and family if they needed similar care or treatment?”

You'll receive this by either SMS or Automated Voice Message within 48 hours of leaving our department.

Your response is FREE and really appreciated! If you don't wish to take part, you can simply reply STOP when you receive the message.

For more information, please visit www.nhs.uk/friendsandfamily or speak to our staff.



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