

# Changes to Hearing Aid Repair Sessions

We are making improvements to the way we offer appointments for hearing aid repairs and servicing.

From **1st April 2018** you will need to book an appointment if you require your hearing aid to be repaired or serviced.

We have made the change because the current system of drop-in clinics has meant that some patients have regrettably had to wait for longer periods of time.

## How will the new system work?

We have already started to offer booked appointments and will start gradually phasing out our drop-in clinics, with a view to stopping them from 1st April 2018.

#### Where will I been seen?

Appointments will be available at various clinics across Wirral including Arrowe Park Hospital.

#### How do I book an appointment?

To book a hearing aid repair appointment, please contact the Audiology Department on 0151 604 7113.

### **Further information**

If you would like more information about this change, contact the Audiology Department on **0151 604 7113** or email **wih-tr.Audiology@nhs.net**.

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